



F.A.Q



Can I bring a bike to halls?

Yes, we have some bike sheds in halls. You can collect a key for a £20 deposit which you can get back at the end of the year if you return your key. Bikes are left at owner's risk.

Do I have any insurance?

Some of your items are insured through us, to get a list of these please visit www.endsleigh.co.uk where you can also add to your policy

Where do I pay my rent?

You can pay your rent online or at the Student Accommodation Centre (SAC) on campus. They can be contacted on **01509 22258**

Who do I go to if I want to move rooms?

You can speak to the hall warden who will be able to assist you. You are best to e-mail him on j.mackenzie@lboro.ac.uk

Where do I report maintenance issues?

You can report maintenance using the [online maintenance report form](#). The booking code for William Morris is **RN00881199**.

What are Hall Subs for and who do I pay them to?

You can pay your subs to the hall committee, details of what this money is used for can be found at www.billmohall.com

Where do I get car parking permit?

The Security department on campus, they are located in the gatehouse to the university

Who do I speak to about noisy neighbours?

You can speak to the warden team; their details can be found on the duty rota located at the bottom of each block

Who do I contact if my internet is not working?

Please contact IT services on campus. Their contact number is **01509 222333**.