



DAMAGE CHARGES



Area	Standard Required	Charge £	
Items found in all areas			
Doors & fittings	Main flat door, Kitchen door and Bedroom door - no dents, holes and working (all fire rated doors)	£150	
	Boiler cupboard doors and all other main doors which are not fire rated doors - no dents, holes and working	£150	
	Handle fitted and working	£50	
	Hinges fitted and working	£32.00	
	Door closer fitted and working	£53.00	
	Lock fitted and working	£50	
	Flat number - Fitted in place no damage	£11.00	
	Bedroom door number/letter - fitted in place no damage	£11.00	
	Spy hole - Fitted, right way round	£9.00	
	Door bell - Working, secured in place, cover intact	£22.00	
	Door hook - fitted and secure	£9.00	
	Door stop - fitted and secure	£5.00	
	Walls, ceiling, noticeboard	Walls - redecorate per wall	£65.00
		Ceiling - redecorate	£65.00
Noticeboard- Fitted and secure		£28.00	
Flooring / carpet	Carpet - replace	£24.00per m2	
	Vinyl flooring - replace	£24.00 per m2	
	Skirting - fitted and secure	£20.00 per meter length	
Windows & curtains	Windows - reglaze	£100 per m2	
	Replace curtains - no holes, no frays, hung properly	£60	
	Broken window lock	£50	
	Damaged window sill	£30	
	Damaged curtail rail	£20	
Flat entrance & corridors			
Entry phone	Fitted and serviceable	£55.00	
Consumer panel	Fitted and serviceable	£55.00	
Lighting	Damaged switch	£5.00	
	Light cover fitted and uncracked	£30.00	
Airing cupboard	Airing shelf fitted	£33.00	
Kitchen / lounge			
Lighting	Light cover fitted and uncracked	£30.00	
Work surfaces	Worktops - no uncleanable marks, no chips or dents	£300	
	Ironing board - Complete with cover, no rips, cuts or frays, stable	£22.00	
Wall & floor cupboard	Cupboard door or shelf replacement charge, each	£20	
Sink & drainer	Plug and chain fitted	£6.00	
	Taps - replace per set	£60	
	Drainer seal intact	£17.00	

Area	Standard Required	Charge £
Kitchen / lounge continued...		
Cooker and hob	Cooker / oven - Wire shelves present	£28.00
	Cooker / oven - grill pan & handle	£33.00
	Cooker / oven - trays fitted	£22.00
	Cooker / oven - Seal secure	£17.00
	Cooker / oven - glass uncracked	£55.00
	Hob - not working due to obvious damage	£132.00
Fridge & freezer	Fridge - shelves / drawers	£22.00
	Fridge - internal / lining damage	£120
	Fridge - seal	£40
	Fridge - plug & lead secure	£17.00
	Freezer - plug & lead secure	£17.00
	Freezer - shelves/drawers	£22.00
	Freezer - internal / lining damage	£120
Freezer - seal	£40	
Other electrical appliances	Microwave - not working due to obvious damage	£40
	Microwave - plate fitted	£28.00
	TV - widescreen 32"	£310.00 replacement
Small electrical appliances	Washing machine	£242.00 replacement
	Kettle - in place, working, no cracks, lead fitted, plug secure, clean	£11.00
	Toaster - in place, working, no cracks, lead fitted, plug secure, clean	£11.00
Cleaning equipment	Iron - plug and flex fitted and secure & Iron plated clean	£11.00
	Vacuum cleaner	£83.00 replacement
	Dustpan and brush - in place, complete	£6.00
Fire equipment	Mop and bucket - mop head in good order, bucket handle fitted, no leaks	£6.00
	Fire blanket - fitted and complete	£39.00
Chairs, tables, waste bin	Fire extinguisher - fitted and untampered	£44.00
	Replacement of single sofa chair - no holes, timber undamaged, stable, no uncleanable marks / stains	£112
	Replacement of two / three seater sofa - no holes, timber undamaged, stable, no uncleanable marks / stains	Cover Damage £148.00 Structural Damage £220 Cushions missing or damaged £50
Sink & drainer	Recover kitchen dining chair - no holes, timber undamaged, stable, no uncleanable marks / stains	£50



DAMAGE CHARGES CONT'D



Area	Standard Required	Charge £
Kitchen / lounge continued...		
	Recover two / three seater sofa - no holes, timber undamaged, stable, no uncleanable marks / stains	£148
	Table - legs secure, no dents, holes	£83.00
	Waste bin	£17.00 replacement
	Bar stool	£39.00 replacement
	Coffee table	£44.00 replacement
	2 Seater sofa	£220.00 replacement
Bedroom		
Coat hooks	Fitted & secure	£9.00
Bed & mattress	Bed base - complete & unbroken	£110.00
	Double mattress - no stains, rips holes & burns	£100.00
	Single mattress - no stains, rips holes & burns	£61.00
	Double mattress cover	£12.00
	Single mattress cover	£6.00
Desk	Repair surface - no burn marks, dents, water marks	£30
Data	Internet point - undamaged	£75
	Internet cable left in room	£5
Lighting	Desk lamp - plug fitted, lead serviceable	£11.00
	Desk lamp replacement bulb	£5.00
	Desk replacement cover	£11.00
	Bedroom ceiling light replacement bulb	£5.00
	Ceiling light - cover fitted and uncracked	£33.00
	Over bed light replacement bulb	£5.00
	Over bed light - cover fitted and uncracked	£33.00
Heating	Electric heater - secure and undamaged	£80.00 replacement
	Radiator - secure and undamaged	£110.00 replacement
Mirror	No cracks, screwed on correctly, haze maximum 5%	£28.00
Chairs	Replace computer chair - back support in working order, stable, no uncleanable marks / stains, rips	£45.00
	Replacement of single sofa chair - no holes, timber undamaged, stable, no uncleanable marks / stains	£112
	Recover single sofa chair no holes, timber undamaged, stable, no uncleanable marks / stains	£112
Wardrobe	Replace doors - secure and intact	£143.00
	Shelves intact	£28.00 replacement
	Rail intact	£17.00 replacement
Other furniture	Bedside cabinet - no bum marks, dents, water marks	£66.00
	Chest of drawers - no bum marks, dents, water marks, draws running	£154.00

Area	Standard Required	Charge £
Bedroom continued...		
	Bookshelf - no burn marks, dents, water marks	£40
Other	Waste bin	£6.00 replacement
En-suite / Shared Bathroom		
Lighting	Main light - securely fitted, shade intact	£33.00
	Vanity light - pull cord in place, cover intact	£28.00
Shower / bath, curtain, mixer tap	Shower rose - securely fitted, cleanable	£44.00
	Shower curtain - hung properly, cleanable	£28.00
	Plug hole - cleanable, secure	£11.00
	Bath - unblocked	£11.00 to unblock
Towel rail / towel hook	Fitted, secure & complete	£17.00
W.C, brush, toilet roll holder	Toilet & Cistern - unblocked, charge to unblock	£11.00
	Toilet brush & holder - in place (brush and holder)	£11.00
	Toilet roll holder - securely fitted, unbroken	£11.00
Washbasin, taps & mirror	Washbasin - unblocked charge to unblock	£11.00
	Vanity shelf - fitted, not cracked, 50% or less stained / lacquer marked	£11.00
	Vanity cabinet - securely fitted, no shelves missing	£39.00
	Replace taps - free of limescale, secure, not dripping	£55.00
	Mirror - no cracks, screwed on correctly, haze maximum 5%	£28.00

Replacement Key Charges	Charge £
Flat / Room key	£20.00
Post box key	£10.00

N.B. Please be aware that these charges were correct at the time of going to print (August 2010) and are standard for all UNITE properties. You may find in some properties there are differences where UNITE use different products and therefore some charges may vary. Full replacement cost includes; parts, labour, installation, and administration costs. The above is a non-exhaustive list of costs for replacing or repairing items damaged maliciously by customers (fair wear and tear excepted). We reserve the right to charge for items not mentioned.



CLEANING CHARGES



Flat entrance & corridors

Standard Required	Additional charge £
Floor - litter free & clean	Carpet clean £15.00
All rubbish removed	Hallway deep clean £35.00

Kitchen / lounge

Standard Required	Additional charge £
Cupboards & drawers emptied	Carpet clean £15.00
Rubbish removed	Clean fridge / freezer £15.00
Floor - litter free & clean	Clean cooker & hob £40.00
Fridge / freezer emptied of food	Clean microwave £15.00
Cooker, hob & microwave clean	Deep clean kitchen excluding white goods £25.00
All surfaces wiped clean	Rubbish removal per bin bag £20.00

Bedroom

Standard Required	Additional charge £
All rubbish and belongings removed	Carpet clean £15.00
Cupboards and drawers emptied	Bedroom deep clean £12.00

Ensuite / shared bathroom

Standard Required	Additional charge £
Bath/ shower, WC & sink all clean	Ensuite bathroom deep clean £12.00
Floor - litter free and clean	
All rubbish and all belongings removed	
Shower door clean	
All surfaces wiped clean	Shared bathroom deep clean £20.00 per bathroom

N.B. Please be aware that all charges were correct at the time of going to print (June 2011) and are standard for all UNITE properties. The online Living with UNITE guide also features a non-exhaustive list of costs for replacing or repairing damaged items (fair wear and tear excepted). You may find in some properties there are differences where UNITE use different products and therefore some charges may vary. Full replacement cost includes; parts, labour, installation and administration costs. We reserve the right to charge for items not mentioned or amend any charges listed.